Communio built the Communio CSSMS - Transport app as a commercial app for use by Coronial Transport Providers. This SERVICE is provided by Communio at no cost and is intended for use as is.

This page is used to inform visitors regarding Communio policies for the collection, use, and disclosure of Personal Information if anyone decided to use the Service.

If you choose to use Communio's Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that Communio collect is used for providing and improving the Service. Communio will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at Communio CSS - Transport unless otherwise defined in this Privacy Policy.

Information Collection and Use

For a better experience, while using our Service, Communio may require you to provide it with certain personally identifiable information, including your address and your location. The information that Communio request will be retained by us and used as described in this privacy policy.

The app does use third party services that may collect information used to identify you.

Link to privacy policy of third party service providers used by the app

- Google Play Services
- Firebase Analytics
- <u>Crashlytics</u>

Log Data

Communio want to inform you that whenever you use Communio's Service, in a case of an error in the app, Communio collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol ("IP") address, Android Advertising ID, device name, operating system version, the configuration of the app when utilizing Communio's Service, the time and date of your use of the Service, and other statistics.

Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these "cookies" explicitly. However, the app may use third party code and libraries that use "cookies" to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

Service Providers

Communio may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analysing how our Service is used.

Communio want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Security

Communio value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and Communio cannot guarantee its absolute security.

Links to Other Sites

This Service does not contain links to other sites. If you discover a third party link, please notify Communio immediately. Note that any external sites found are not operated by Communio. Therefore, Communio strongly advise you to review the Privacy Policy of these websites. Communio have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Children's Privacy

These Services do not address anyone under the age of 13. Communio do not knowingly collect personally identifiable information from children under 13. In the case Communio discover that a child under 13 has provided Communio with personal information, Communio immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact Communio so that Communio will be able to do necessary actions.

Changes to This Privacy Policy

Communio may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. Communio will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

Contact Us

If you have any questions or suggestions about Communio's Privacy Policy, do not hesitate to contact Communio.